REFERRALS TO MHICM:
Consults and/or referrals are received from:
• Mental Health Clinic
• Inpatient Mental Health Unit
• Community agencies
• Primary Care providers
• Self referrals
Veterans referred to MHICM will be screened by one of the MHICM team members. Results of the screening will be discussed with the Veteran and the referral source.

MHICM HOURS OF OPERATION:
Monday through Friday (except for Federal holidays)
7:30 a.m. to 4:00 p.m.

The MHICM TEAM consists of:
• Psychiatrist
• Licensed Clinical Social Workers
• Registered Nurses
• Medical Support Assistant

For more information, contact:
GULF COAST VETERANS HEALTH CARE SYSTEM
MHICM OFFICE
(228) 523-5593
(228) 523-4998

For all medical or mental health emergencies:
Call 911.
**MHICM: Mental Health Intensive Case Management**

**WHAT IS MHICM?**
It is an outpatient program that:

- Provides community-based, intensive treatment for Veterans with severe and ongoing mental illness
- Meets with Veterans in the community and in their homes
- Helps Veterans meet recovery treatment goals set by the Veteran and the MHICM team

**WHAT ARE THE MHICM PROGRAM’S GOALS?**
- To promote the Veteran’s independent functioning and rehabilitation
- To improve the Veteran’s ability to function while in the community
- To increase continuity of care
- To minimize the need for hospitalization
- To decrease the length of stay when hospitalization is needed

**WHAT ARE THE CRITERIA FOR THE MHICM PROGRAM?**
Criteria includes, but is not limited to:

- 30 or more acute, consecutive VA mental health inpatient hospital days or 3 or more acute mental health VA hospital admissions during the past 12 calendar months
- Medically stable
- Primary diagnosis of chronic and severe schizophrenia, schizoaffective disorder, bipolar disorder, major depression or post-traumatic stress disorder
- Agreement to take part in the program
- Living within a 50-mile radius and less than 60 minutes of the program location

**WHAT SERVICES DOES MHICM PROVIDE?**
- Regular home and/or community visits by MHICM staff
- Emotional support
- Monitors medication compliance
- Support with payee, court or other legal matters
- Community placements
- Client support within the VA system
- Transportation
- Help getting social services, including Social Security benefits, housing and a disabled bus pass
- Support through regular phone calls
- Caregiver support
- Opportunities for socialization
- Help with shopping, laundry and routine home management
- Education about mental health disease
- Help when a crisis occurs