

VA



U.S. Department of Veterans Affairs
Veterans Health Administration

KNOW YOUR VA | New Patient Orientation

Know Your VA

Quick Guide-Prescription Meds

The VA logo consists of the letters 'VA' in a white, bold, sans-serif font on a dark blue background.

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Medications: Veterans Choice Program (VCP)

For best results on prescriptions needed beyond 14 days, please visit your local VA Pharmacy.

IMPORTANT NOTES:

- All VCP-approved prescriptions must be accompanied by a copy of the TriWest or Healthnet Letter of Authorization for Veteran Choice Program services.
- If TriWest or Healthnet did not mail Veteran a Letter of Authorization, a copy may be obtained from the prescribing physician's office or TriWest.
- TriWest may be contacted by dialing (866) 606-8198.

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Veterans Health Administration

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VA Medications: Refilling Active Meds

Options for Refilling Active Medications

Telephone	Internet	Mail
<p>Dial PACT Phone Number - Select Option 3 (Preferred)</p> <p>or</p> <p>Dial (228) 523-INFO (4636)</p> <p>or</p> <p>Dial (877) 205-7368</p>	<p>Submit online request via your My HealtheVet (MHV) Account</p> <p>www.myhealth.va.gov</p>	<p>Send refill slips to:</p> <p>Gulf Coast Veterans Health Care System Pharmacy Service (119) 400 Veterans Avenue Biloxi, MS 39531 OR Pharmacy Dropboxes</p>

NOTE: Place refill order at least 14-days before running out of medication

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VA Medications: Refilling Active Meds

Refill slips may also be mailed or dropped to these GCVHCS Pharmacy locations:

Mobile	Pensacola	Eglin	Panama City Beach
Gulf Coast Veterans Health Care System Pharmacy Service (119) 1504 Springhill Ave. Mobile, AL 36604	Gulf Coast Veterans Health Care System Pharmacy Service (119) 790 Veterans Way Pensacola, FL 32507	No Pharmacy Services Available	No Pharmacy Services Available

NOTE: Place refill order at least 14-days before running out of medication

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Veterans Health Administration

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VA Medications: Renewing Expired/Non-Refillable Meds

Options for Initiating a Renewal Request for Expired / Non-Refillable Medications

AudioCARE Automated Refill/Renewal Line (Preferred)

Dial PACT Phone Number

- **Select Option 3**
- **Follow prompts**

Telephone Advice Program (TAP) Nurse Line

Dial (800) 929-7690

Pharmacy Call Center Line

Dial (800) 296-8827
- ext. 34512

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Veterans Health Administration

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Pharmacy Operations

GCVHCS Outpatient Pharmacy Hours of Operation					
	Biloxi	Mobile	Pensacola	Eglin	Panama City
Monday	0800-1900	0800-1630	0800-1730	Closed	Closed
Tuesday	0800-1900	0800-1630	0800-1730	Closed	Closed
Wednesday	0800-1900	0800-1630	0800-1730	Closed	Closed
Thursday	0800-1900	0800-1630	0800-1730	Closed	Closed
Friday	0800-1730	0800-1630	0800-1730	Closed	Closed
Saturday	0800-1630	Closed	0800-1230*	Closed	Closed
Sunday	Closed	Closed	Closed	Closed	Closed

* 3rd Saturday of Month only

NOTE: All VA Outpatient Pharmacies are closed on Federal Holidays

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VA Medications: Information and Contact Numbers

Location	Contact Number	Toll-Free Number
Biloxi (24-hours)	(228) 523-5428	(800) 296-8872 ext. 35428
Mobile	(251) 219-3946	(888) 201-0110 ext. 33946
Pensacola-JACC	(850) 912-2110	(866) 927-1420, press 2
Eglin	Not Available	Not Available
Panama City	Not Available	Not Available

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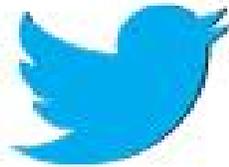
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Gulf Coast Veterans Health Care System: Media Sites



Facebook

<http://www.facebook.com/VAbiloxi>



Twitter

<http://twitter.com/vabiloxi>

Website

www.biloxi.va.gov