



# EMERGENCY AND URGENT CARE FOR VETERANS IN PENSACOLA

## EMERGENCY CARE

The emergency room at Naval Hospital Pensacola will close on June 1, 2014.

### **If you have a medical emergency:**

- **Call 911, or**
- **Go to the emergency room at the nearest community hospital.**

**Be sure to tell the hospital emergency room staff you are a Veteran.**

After you leave the emergency room:

- Be sure to call VA at (228) 436-7451 within 72 hours (three days).
- This call is needed to determine your eligibility for VA payment of your emergency room care.
- Contacting VA does not guarantee payment.
- If you do not make this call, you may be responsible for payment.

If you are admitted to the hospital from the emergency room:

- The hospital must call VA at (228) 436-7494 within 72 hours (three days).
- This is why it is important for you, your spouse or your caregiver to tell the hospital you are a Veteran.

## URGENT CARE

While the NHP will convert to an Urgent Care Center, Veterans are not authorized by VA to use the NHP's UCC for urgent care services.

VA health care teams at the Joint Ambulatory Care Center are ready to address your urgent care needs.

If you have urgent care needs such as minor injuries, fevers, colds or a sore throat, contact your VA health care team at the Joint Ambulatory Care Center.

**Joint Ambulatory Care Center  
790 Veterans Way  
Pensacola, FL 32507**



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